UNIVERGE® SV8100 VoIP Telephony Solution

360 Degree Communications in a 24/7 Business World

The speed of business today demands efficient, seamless communications to enable rapid decision-making and customer responsiveness. To succeed at this accelerated level, small-to-medium size businesses (SMBs) must have the right communication tools.

The UNIVERGE SV8100 VoIP Telephony Solution is the ideal system for SMBs that wish to compete and grow their business over time. This robust, feature-rich solution is completely scalable and can be expanded to meet an SMB's communications needs now and in the future.

At a Glance

- Scalability to support growing businesses
- VoIP migration at your own pace
- Low cost of ownership
- Investment protection
- Improved customer satisfaction and staff productivity

Key Benefits

Completely Scalable to Support Growing Businesses
Functions alone or in a network and expands to meet all of your business communication needs, including mission-critical data applications.

Both VoIP and Traditional Voice Support
Deploy a pure IP solution or any combination of IP and traditional circuit-switched technology, with this one system. Customize the best communications solution for your business.

Low Installation Costs
Provides converged communications – data, multimedia and voice over one network. There is no need to run two sets of wires for voice and data; one wire does it all.

Enhanced Management Capabilities
Offers centralized management of phone system, data system and enterprise platforms; moves, adds and changes of SV8100 phones are quick and easy. Simply plug any phone into any jack wherever it's needed. It's ready to go!

Investment Protection
Protects your technology investment while providing a migration path to pure IP. The SV8100 and traditional circuit-switched telephone equipment can be converted and fully utilized to run in a pure IP environment.

Empowered by Innovation   **NEC**

Improved Customer Satisfaction & Staff Productivity

Delivers a full suite of advanced applications that help businesses run smoothly through its high-powered feature set – provides customers with easy, quick access to staff members and increases staff efficiency through mobility and management of calls.

Designed to be both versatile and scalable, the SV8100 meets your growing business's needs. And with the SV8100, all types of communication methods are supported, whether TDM, IP, video, wired or wireless. Its resources and features can be transparently shared between branch or remote locations by networking SV8100s and it provides lower total cost of ownership.

Any size SMB can benefit from the advanced applications that are supported by the SV8100. Three embedded applications, InMail, InACD, and the Hospitality Package provide comprehensive voicemail, automatic call distribution and hospitality features to enhance customer service and improve employee productivity-whether your business has five employees or five hundred. In addition, the SV8100 offers a full range of advanced features to select from.

Key Features

The SV8100 streamlines communications for the entire organization with its diverse suite of applications. It enables individuals, departments and locations to work more efficiently by ensuring seamless internal and external communications.

Application Integration Advantages

InMail (Voicemail system), InACD (Automatic Call Distribution) and the Hospitality Package features embedded in the SV8100 provide for simplified license activation.

Productivity Enhancing Tools

Support is provided for a wide range of tools ranging from basic to complex:

- PC Attendant places a complete attendant console on a PC and significantly improves call management

- PC Assistant provides management and operation of a desktop phone from a PC with just a few clicks of a mouse – for easy speed dialing, call management, contact lookup, and seamless CRM integration

- Cordless and wireless handsets, and softphones provide cost-effective mobility and convenience

Easy Migration

Migration to an SV8100 from an existing IPK II can be affordably done with minimal effort.

Simple Setup, Installation and Maintenance

Windows®-based PC Pro enables online centralized HTML-based programming access. Use of this intuitive browser software with easy-to-follow wizards, programming time is reduced, and programming becomes error-free and simplified.

Networking Capabilities

Up to fifty branch or remote locations can be seamlessly linked together to share resources and features. The SV8100 easily links to other NEC telephony devices such as the SV8300, the SV7000, the NEAX® platforms and the Elite systems.

Built-In Redundancy

A dual CPU option provides built-in redundancy to ensure system reliability. Automatic failover and redundancy is also provided when there are two or more SV8100s networked together.

Whether you are a small or medium-sized business, NEC's SV8100 VoIP Telephony Solution provides the scalability and flexibility to meet all of your communication needs.

Empowered by Innovation

NEC

For more information, visit necunified.com