

# Wave ViewPoint Mobile

True, 100% mobility.  
In or out of the office.



Transform your staff into an even more productive workforce – in or out of the office – with the feature-rich functionality of the Wave IP’s ViewPoint unified communications desktop client on their mobile devices. ViewPoint Mobile from Vertical Communications® is a complete mobility solution included in every Wave IP that delivers the system’s award-winning UC feature set to smartphones and other mobile platforms at no additional cost. So every user on your Wave IP system has the ability to be 100 percent mobile while being able to connect, communicate and collaborate – simply and securely – from anywhere, in or out of the office.

## Mobilize with Vertical

Offered on Android and iOS-based devices, the ViewPoint Mobile application is a cost-effective way to extend your Wave IP’s UC feature set wherever you need to be. All business communications inside and outside of your firewall are logged and routed back through your corporate network, providing your entire organization with immediate access to secure corporate directory services, mobile messaging and real-time availability information. ViewPoint Mobile includes:

- Free VPN virtual server for fully secure encrypted voice calls, IMs and data
- Fully integrated SIP softphone with all call controls in one interface to make calls over any data channel, whether WiFi or cellular
- Reliable call quality with the ability to monitor each call and seamlessly switch between networks if call quality is diminished, or to reconnect if calls are dropped
- Mobile Application Management for administrators to centrally control access to features



**Wave ViewPoint Mobile** – the only mobility application that comes standard – delivers the Wave IP’s advanced UC features anywhere you need to be.

## ViewPoint Mobile Features

Get the feature-rich functionality of the Wave IP anywhere you go with the tap of a finger. ViewPoint Mobile is compatible with all Apple iPhone, iPod Touch and iPad devices supporting iOS 7.0 and above, as well as Android devices running 4.0 and above.

### Simplified Contact Management

- Single view into corporate directory and personal contacts
- Personalized “Favorites” list for frequently used contacts

### Real-time Presence Management

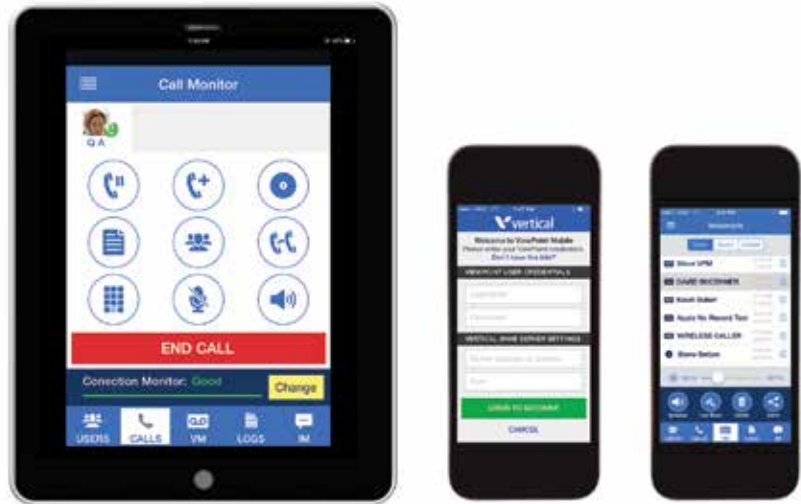
- See who’s available throughout your organization by communication type
- Globally manage how your calls are routed from a single mobile interface

### Enhanced Call Handling

- Single-number contact for all in- and outbound calls
- Integration with CRM and other corporate databases
- Effortlessly transfer, conference, record and manage multiple calls

### Call History and Logs

- Add notes to your calls in real time
- Built-in call log with single view of in- and outbound call activity
- Centrally monitor, track and report on mobile call activity
- Secure mobile messaging log and usage reporting



### Secure Mobile Messaging

- Privately and securely message co-workers
- Ensure compliance with automated monitoring tools for keyword identification and tagging

### Visual Voice Mail

- Single voice mail box for office and mobile phone messages
- Check your office voice mail right on your phone
- Prioritize and respond to calls with a consolidated view of pending messages

### Call Recording

- Record any call with a single click, or automatically record all calls
- Access recorded calls securely through a unified voice mail or email inbox
- Easily add notes to recordings



For more information on solutions from Vertical Communications®, scan the code, call 1-877-VERTICAL, or visit [www.vertical.com](http://www.vertical.com).

#### Corporate Headquarters

3940 Freedom Circle  
Santa Clara, CA 95054  
Phone: (408) 404-1600  
FAX: (408) 969-9601

#### Sales and Technical Support

4717 East Hilton Avenue  
Suite 400  
Phoenix, AZ 85034  
Phone: (480) 374-8900  
FAX: (480) 374-8852

#### Europe

Vertical Communications GmbH  
Domagkstrasse 7  
85551 Kirchheim  
Germany  
Phone: +49 89 90779460  
FAX: +49 89 90779488

