



Make your desk phone
more powerful than ever

SIMPLE

Easily search any corporate contact –
and simply click-to-call.

INFORMATIVE

See who is available, out of the
office, already on a call, etc.

EFFICIENT

Transfer, park, and manage multiple
calls with a few mouse clicks

THE INTERMEDIA UNITE DESKTOP APP

Our desktop app acts like a remote control for the user's associated desk phone, empowering an employee to be more effective and efficient with call management. Available as a downloadable app for PC or Mac.

Includes:



Integrated, searchable corporate
phone directory



Caller presence/status



Click-to-Call enables one-click calling
to anyone in your corporate directory



Management of multiple calls at once



Launch video and web
conferencing with one click



Advanced features such as
call transfer, call park, call flip,
and more



Download the desktop app from the Intermedia website.
Log into Intermedia Unite using your company email credentials.

Advanced calling features for improved productivity



CALL MANAGEMENT

Just click on your corporate contacts to place calls.

Place calls, transfer calls, or park calls with just a click or two. Easily switch between calls through active call tabs.



CALL FLIP

Move between your desk and mobile phones with ease.

Transfer your call from your desk phone to your mobile device and vice versa – without disconnecting your call. Simply hit the Call Flip icon, then pick up the call on your mobile phone.



WARM/BLIND TRANSFERS

Transfer your calls quickly and professionally.

Choose from three types of transfers: warm, blind, and direct-to-voicemail. Simply click the transfer button and then choose how you want to transfer the call to the other party.



CALL PRESENCE

Let others know your status, and see theirs as well.

The system lets users know whether other extensions are Available, Away, Busy, Offline, or On a call.



CALL HISTORY

See whom you had past conversations with or missed while away.

Check call history for the last 90 days, including the contact name, date, and time they called. Filter by missed calls to easily see who you might have missed while you were out.



VIDEO CONFERENCING AND SCREEN SHARING

Launch your collaborative meetings straight from the app.

The app saves your custom meeting address, and launches with just a click.