

A color mid-range business media phone for today's office workers and call attendants delivering crystal clear communications

The Polycom® V VX® 400 is an expandable color business media phone that delivers crystal clear communications enhanced collaboration and personal productivity.



Simplicity and ease-of-use

The V VX 400 phone brings high-quality, cost effective solution to front line staff handling moderate volume of calls through advanced UC telephony features. The intuitive color user interface of the V VX 400 makes navigation easy and requires minimal training.

Customizable and expandable

The V VX 400 phone provides personalized information at a glance, through built-in web applications and custom backgrounds. The V VX 400 phone also comes ready for future expansion modules as your users' need and business grows.

Unsurpassed voice quality and clarity

The V VX 400 delivers breakthrough Polycom® HD Voice™ quality for life-like conversations, while minimizing fatigue making calls more efficient and productive.

Market-leading open standards interoperability

Designed for enhanced interoperability, the V VX 400 leverages and complements the other existing IT investments in your business. With the broadest call server interoperability in the industry, the Polycom V VX 400 mid-range business media phone can become the flexible and future-proof foundation for any organization's unified communications strategy.

Maximize productivity

Give your 4 line staff the best experience with this high quality twelve line color business media phone.

Benefits

- Improve productivity for office staff and knowledge worker's via an intuitive larger, color display and easy to use line appearances
- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice™
- Leverage previous IT infrastructure investments—deploy V VX 400 business media phones on your existing network without needing to upgrade your call control platform

Polycom® VVX® 400 Series

USER INTERFACE FEATURES

- Backlit 3.5" color LCD (320 x 240) resolution
- Voicemail support
- Adjustable base height
- Unicode UTF-8 character support. Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

AUDIO FEATURES

- Polycom HD Voice technology delivers life-like voice quality for each audio path: handset, the hands-free speakerphone, and the optional headset
- Polycom® Acoustic Clarity™ technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression -- Type 1 compliant (IEEE 1329 full duplex)
- Frequency response – 150 Hz – 7 kHz for handset, optional headset and handsfree speakerphone modes
- Individual volume settings with visual feedback for each audio path
- DTMF tone generation (RFC 2833 and in-band)

FEATURE KEYS

- 4 context-sensitive "soft" keys
- context-sensitive "soft" keys
- Menu Key
- 2 volume control keys
- Illuminated mute key
- Illuminated headset key
- Illuminated hands-free speakerphone key

HEADSET AND HEARING AID COMPATIBILITY

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment

CALL HANDLING FEATURES

- 12 lines (programmable line keys)
- Busy Lamp Field (BLF)
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local three-way audio conferencing
- One-touch speed dial, redial
- Do not disturb function
- Electronic hook switch capable

POWER

- Energy-saving after hours mode
- External Universal AC Adapter 48VDC; 12W

APPROVALS

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KC³
- UAE TRA
- Russia GOST-R³
- Brazil ANATEL³
- Australia A & C Tick
- ROHS compliant

SAFETY

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA (add)
- CITC (add)

OPERATING CONDITIONS

- Temperature: 0 – 40°C (+32 – 104°F)
- Relative Humidity: 5% to 95%, noncondensing

STORAGE TEMPERATURE

- -40 – +70°C (-40 – +160°F)

POLYCOM VVX 400 COMES WITH:

- VVX 400 console
- Handset with handset cord
- Network (LAN) Cable - CAT-5E

SIZE

- 19 x 15 x 18 cm (7.5 x 6 x 7 in) (W x H x D)

PART NUMBERS

- 2200-46157-025 – VVX 400 WW PoE
- 2200-46162-025 – VVX 410 WW PoE

WEIGHT

- 2.0 lbs (0.9 kg)

UNIT BOX DIMENSIONS

- 12 x 8.25 x 4.25 in
- 3.1 lbs (1.4 kg)

COUNTRY OF ORIGIN

- China

WARRANTY

- One (1) year