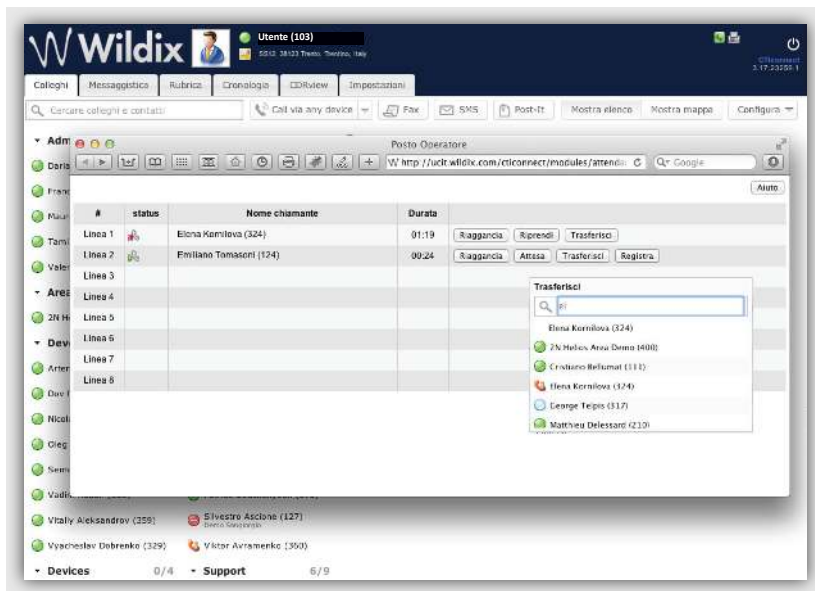


# Wildix Attendant Console for the Sighted, Visually Impaired, Blind

Simplicity, Speed, Efficiency: 100%



Wildix **Attendant Console** is an all-in-one efficient solution for call operators.

Its intuitive design allows you to answer and manage high volumes of concurrent calls easily and quickly.

Empower your operators with advanced features to provide a high-level customer service. Combine call control with presence monitoring: see availability status of your colleagues, even those in remote offices and in mobility.

## 4 Languages, Multiuser, completely web-based

Wildix Attendant Console delivers efficient and fast call handling in high-load environments. It is accessible in a multiuser mode, is completely web-based and available in four languages: Italian, English, French and German.

Wildix Attendant Console is accessible via any HTML5 browser, without any separate installation of the components.

### Basic features:

- Use the numeric keypad only
- View the calls arriving at your phone or at the queues to which you are subscribed
- View the parked calls waiting to be processed
- Answer an incoming call
- Put a call on hold
- Start a call recording
- Make blind and attendant call transfers
- Instant search for a contact to transfer a call by name/group/number
- User status verify before the call transfer

# A perfect solution for visually impaired and blind users

Wildix Attendant Console supports assistive hardware and software to help those with vision disabilities and with mobility problems in the distal limbs.

## Workstation for the blind

It's easy to create a new work place for a blind employee. Wildix uses the feature **Converting Text to Speech** integrated into the Apple Mac OS X system. Together with **Wildix Attendant Console**, it allows complete compatibility with optional accessibility devices (Braille display).

### Hardware

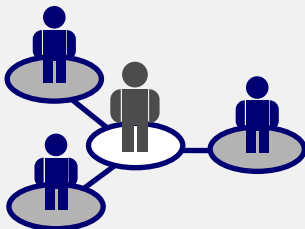


### Apple VoiceOver Solution



Text to Speech offers such features as autospeaking web pages, "read all", web page summary, web table support, user-created labels, customizable verbosity.

### Wildix Attendant Console



### Braille device /optional



Supported manufacturers:

Alva / Optelec, APH, Baum, Eurobraille, Freedom Scientific, GW Micro, Handy Tech, HIMES, HumanWare, MDV, Ninepoint Systems, Papenmeir

# Workstation for the visually impaired

It's easy to create a work place for a visually impaired person. Use the **Speech to Text** feature available in the Apple Mac OS X system and the integrated **Magnification** feature compatible with **Wildix Attendant Console**.

## Hardware

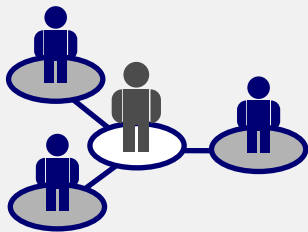


## Apple VoiceOver Solution

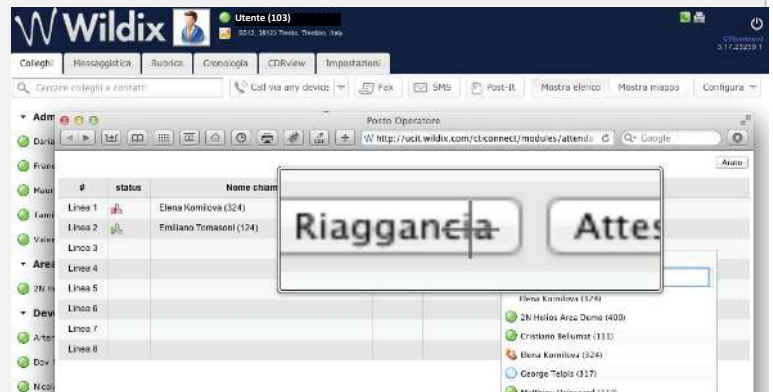


Text to Speech offers such features as autospeaking web pages, "read all", web page summary, web table support, user-created labels, customizable verbosity.

## Wildix Attendant Console



## Magnification



Zoom is a built-in, full-screen magnifier that can magnify up to 40 times the items on the screen, including text, graphics and even motion video. The screen zoom feature allows a picture-in-picture view, you can see the zoomed area in a separate window while keeping the rest of the screen at its native size. Choose to have the window follow the cursor, or keep the window in one place to show only areas you navigate.