# Mitel MiVoice 8528 Telephone

# Customized functionality for maximized efficiency

## **Key Features**

- Scalable functionality
- Hands-free operation (half duplex)
- 16 programmable multi-function keys with LED indicators
- Expansion support for programmable key modules
- Store up to ten (10) personal speed dial numbers



The Mitel® MiVoice 8528 Telephone is designed to provide users with the functionality they need to maximize their efficiency in a small or medium business.

Together with its two-line by 16-character display, built-in speaker and microphone allowing for hands-free operation and its 16 programmable keys, users are provided with quick access to the information they need and the ability to customize the functionality of this digital phone in order to maximize their efficiency and ease-of-use.

In addition, this ergonomically designed phone features a large message waiting lamp that is visible from all angles, as well as 10 fixed function keys that allow one-touch operation for the most commonly used telephony functions or settings.

The MiVoice 8528 Telephone is designed to operate behind the MiVoice Office unified communications platform (formerly the Mitel 5000 Communications Platform (CP)).

## **Unified Communications Support**

When used with Mitel Unified Communicator® (UC) Express or Mitel MiCollab Client (formerly Mitel Unified Communicator® (UC) Advanced) applications, the MiVoice 8528 Telephone becomes a powerful communications tool that helps customers streamline communications between people and organizations. This leads to improved productivity, enhanced customer service, reduced costs, and ultimately improved business process integration.

## Scalable Functionality

The MiVoice 8528 Telephone integrates with the Mitel Programmable Key Module (PKM) 12 and Mitel Programmable Key Module (PKM) 48 for easy addition of quick access function keys.



#### **Features**

- Hands-free operation (half duplex)
- 16 programmable multi-function keys with LED indicators for features, personal speed calls
- Expansion support for 12 and 48 button Programmable Key Modules
- 10 hard function keys: Mute, Speaker, Volume Up / Down, Directory, Feature, Redial, Hold, Transfer, Message
- Two-line x 16-character alphanumeric Liquid Crystal Display (LCD)
- Dedicated headset jack
- Speed Calling (Station / System)
- · Intercom Calling
- Emergency Calling
- Call Hold (Place / Retrieve)
- Call Transfer
- Conference Calling
- · Call Waiting
- Do Not Disturb
- Call Forward (Manual / Automatic)
- Voice mail notification large message waiting lamp
- Message handling (View / Reply)
- Direct page / Group page
- · Last number redial

- Reminder Messages
- Hearing Aid Compatible handset
- Wall mountable
- Two-position, 35 degree tilting stand for better viewing angle
- Store up to 10 personal speed dial numbers and associated names

### **Advanced Features**

- Adjust Volume Levels: Provides multiple levels of volume for speaker, ringers and handset
- Select a Ring Tone
- Enable Background Music
- Enable Automatic Call Answer
- Change the Display Language
- Return Phone to Default Operation
- Use Record-A-Call
- Enable Paging
- Place a Page Announcement
- Program Feature Keys
- Program Direct Station Select (DSS) Keys
- Program Secondary Extension Keys
- Use Accounting Codes
- Enter a Remote Access Password
- Remote Feature Access

## **Technical Specifications**

#### MAXIMUM LOOP LENGTH

1200 ft (366 meters)

#### **ENVIRONMENTAL**

| Operating temperature | Operating humidity          | Storage temperature | Storage humidity            |  |
|-----------------------|-----------------------------|---------------------|-----------------------------|--|
| » +4°C to +49°C       | » 34% at +49°C, 95% at 29°C | » -40°C to +70°C    | » 15% at +70°C, 95% at 29°C |  |

#### **REGULATORY APPROVALS**

| EMC   | Safety   | TELECOM  |
|---|--|--|
| » CANADA:<br>ICES-003 (CLASS B)<br>» USA:<br>CFR TITLE 47, PART 15 (CLASS B)<br>» EU:<br>EN55024: 1998 + A1: 2001 + A2:2003,<br>EN55022: 2006 + A1: 2007 (CLASS B),<br>EN 61000-3-2: 2006,<br>EN 61000-3-3: 1995 + A1: 2001 +<br>A2: 2005,<br>EN 61000-4-2: LEVEL 4 | » CANADA: CSA C22.2 NO. 60950-1  » USA: UL 60950-1-07, Second Edition ANSI / NFPA 70, "National Electrical Code"  » EU: EN 60950: 2006 | CANADA:     CS03 Part V (hearing aid compatible)      USA:     FCC Part 68 (CFR 47)     (hearing aid compatible) US Americans     with Disabilities Act (ADA) (HAC and     Volume Control) |

#### TELEPHONY

| Powering Phone Rate                            | PKM  | Consumption | Size (L x W x H)                            | Weight                   | MTBF       |
|--|--|-------------|---|--------------------------|------------|
| » Line powered from the digital loop interface | <ul><li>» Output: 24 Vdc</li><li>» Input: 110 V</li><li>50-60 Hz</li><li>220 V 50 Hz</li></ul> | » 1 W       | » 9.1" x 7.5" x 3.5"<br>(23cm x 19cm x 9cm) | » 1.65 lbs<br>(0.75 kgs) | » 10 years |

# System Requirements

• MiVoice Office – Release 3.2 or higher (formerly Mitel 5000 Communication Platform (CP))

