

# NEAX<sup>®</sup> 2400 ICS, IMX, IPX, UNIVERGE<sup>®</sup> NEAX 2400 IPX, IPX-UMG and SV7000 End-of-Life

Know Your Options and Choose Your Path



# Migrate to the UNIVERGE SV8500 or UNIVERGE 3C to protect your existing investment and to gain access to the latest productivity-enhancing applications which can improve your competitiveness in the marketplace.



## At a Glance

- Investment protection with straightforward migration path
- Operating out-of-date systems poses unnecessary risks
- There are promotions and financing options to overcome budget constraints

## Overview

Your investments in technology are extremely important. They bring value to your business and often help increase your bottom line and competitive advantage. NEC Corporation of America (NEC) is committed to helping you retain the significance of your investment in the NEAX 2400 or SV7000 by providing a clear migration path that is simple, cost-effective and **does NOT require a “forklift upgrade.”**

### Easy Migration Path

NEC’s philosophy has been that no customer should be left behind when we innovate and deliver new technologies. Because of this commitment, we have developed a straightforward migration path to our UNIVERGE SV8500 communications server or our UNIVERGE 3C unified communications and collaboration solution. Customers who migrate to the UNIVERGE SV8500 system, do so with just a simple software and processor upgrade and get an updated solution that still supports many of NEC’s existing applications and phones, as well as most of your hardware and circuit cards. Customers who migrate to the UNIVERGE 3C solution, in many cases can reuse existing NEC IP Phones and can utilize NEC Servers, virtualized instances on existing servers or any industry standard server for running the software-based UNIVERGE 3C solution.

### Avoid Unnecessary Risks

Continuing to operate an end-of-life system poses a number of risks to your organization. Replacement parts will no longer be manufactured,

out-of-date software will not be supported, and support calls will be billed at standard rates (regardless of technical certifications). Another risk is your limited ability to expand your existing system on end of life software. In addition, any new hardware or software enhancements will not be offered on older platforms.

### Promotions and Financing Options

To ease you into NEC’s new technologies, we are offering incredible promotions, including discounts on applications, trade-up offers and more. We also offer financing options that allow you to easily upgrade your system.

Your investment in NEC solutions—no matter when you made it—is important. Migrating now to the SV8500 or UNIVERGE 3C protects your initial investment and extends the life of your voice infrastructure. Please contact your NEC representative or NEC dealer for specific information.

## What you need to know:

- The following platforms have entered their End-of-Life phase:
  - NEAX 2400 IPX - September 30, 2010
  - UNIVERGE NEAX 2400 IPX - September 30, 2011
  - UNIVERGE NEAX 2400 IPX-UMG – December 31, 2012
- NEC will no longer manufacture out-of-stock items.
- Support fees based upon the NECCare fee schedule will be charged for all NTAC support functions. Support calls to NTAC will be billed regardless of technician accreditation for any call related to a manufacturer-discontinued item.
- No new software development or “bug fixes” will be provided.

## Solution Comparison

Item	UNIVERGE SV8500	UNIVERGE 3C	NEAX 2400 ICS	NEAX 2400 IPX	UNIVERGE SV7000
<b>Slots:</b>	17 card slots per 8U High Density GC, 2 card slots per 1U MPC Chassis	Not applicable except when using UG10 Gateway for Trunk Interface	18 card slots per PIM	18 card slots per PIM	17 card slots per 9U PIR (12 used for Line/Trunk Cards)
<b>Networked Ports (FCCS):</b>	Up to 192,000	No	No	Up to 192,000	Up to 192,000
<b>Maximum Ports:</b>	6,144	30,000	6,144	6,144	6,144
<b>Analog Trunks:</b>	4,000	20,000	4,000	4,000	4,000
<b>Digital (T1/PRI) Trunks:</b>	4,608	20,000	4,608	4,608	3,048
<b>SIP Trunks:</b>	2,304	20,000	No	2,304	2,304
<b>16 or 128 Port SIP MG:</b>	Yes	Not applicable, totally software based.	No	16 Port Only	16 Port Only
<b>Digital Terminals:</b>	4,000	No	4,000	4,000	4,000
<b>Analog Terminals:</b>	4,000	25,000	4,000	4,000	2,000
<b>IP Terminals:</b>	4,000 (hard/soft)	25,000	No	4,000	4,000
<b>DT700 Series Terminals:</b>	Yes	Yes	No	No*	No*
<b>CPU Redundancy Switchover:</b>	~3-8 Seconds	Active/Active Server redundancy and load balancing, at no additional cost, up to 20 servers	~30-60 Seconds	~30-60 Seconds	~30-60 Seconds
<b>Survivable Remote Units:</b>	255	Up to 20 Server instances, physical or virtual for 100% survivability and for basic survivability, Survivable Media Gateways.	No	255	255
<b>SR-MGC(s) (low cost/ full featured) &amp; SR-MGC (E) Survivable Remotes:</b>	Yes	Survivable Media Gateways or servers, physical or virtual.	No	No	No
<b>Embedded SIP &amp; Signaling Processing:</b>	Yes	Yes	No	No	Yes
<b>LAN Interface (Ethernet):</b>	10/100/1000	10/100/1000 or whatever the server supports	10/100	10/100	10/100
<b>Watts per Base Configuration*:</b>	192	Dependent on Server used or if virtualized	284	284	250
<b>BTU per Base Configuration:</b>	657	Same as above	968	968	853
<b>Power Source:</b>	AC/DC	Same as above	DC only	DC only	AC only

\* Additional hardware and/or software required to support DT700 series

## UNIVERGE SV8500 Supported Options

Supported Desktop Terminals	Supported Mobile Handsets and Softphones	Supported Applications
<ul style="list-style-type: none"> <li>• DT300/DT700</li> <li>• Dterm Series E</li> <li>• Dterm Series i</li> <li>• Dterm Cordless (Analog/Cordless II)</li> <li>• INASET (ITR-240G-1/ITR-320G/C-1)</li> <li>• SN716 Desk Console</li> <li>• Licensed third party SIP telephones</li> </ul>	<ul style="list-style-type: none"> <li>• MH110/MH120</li> <li>• MH140h</li> <li>• MH150/MH160</li> <li>• MH250</li> <li>• Dterm PSII/PSIII wireless phone</li> <li>• SP350 Softphone</li> <li>• MC310</li> </ul>	<ul style="list-style-type: none"> <li>• UC for Enterprise Automatic Call Distribution (CallCenterWorX-ACD)</li> <li>• Q-Master</li> <li>• UC for Business</li> <li>• UC for Enterprise Suite of Applications</li> <li>• Open Application Interface Applications</li> <li>• UC for Enterprise Desktop Client (UNIVERGE UC700)</li> <li>• Wired for Wireless</li> <li>• UNIVERGE UM8500</li> <li>• UNIVERGE UM8700</li> <li>• UNIVERGE UM4730</li> <li>• NEAXMail AD-120 w/MCI</li> <li>• UC for Enterprise Manager (UNIVERGE MA4000)</li> <li>• Expense Management</li> <li>• NEC Meeting Center for audio conferencing, Mass Notification and Emergency Conferencing</li> </ul>

## UNIVERGE 3C Supported Options

Supported Desktop Terminals and Gateways	Supported Mobile Handsets and Softphones	Supported Applications
<ul style="list-style-type: none"> <li>• Terminals <ul style="list-style-type: none"> <li>• DT700</li> <li>• Polycom Terminals</li> <li>• Polycom Video solutions (HDX)</li> <li>• Analog devices</li> <li>• Cetus IP Terminals</li> <li>• Other third party IP Terminals (SIP Standards Based)</li> </ul> </li> <li>• Gateways <ul style="list-style-type: none"> <li>• NEC Hubs</li> <li>• NEC UG10</li> <li>• Sonus Tenor</li> <li>• Audio Codes</li> <li>• Native SIP Trunking</li> <li>• SIP Based CCIS support to SV8300/SV8500</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• MH150/MH160</li> <li>• Spectralink 8400/8450</li> <li>• NEC IP DECT</li> <li>• NEC ML440 IP DECT</li> </ul>	<ul style="list-style-type: none"> <li>• UNIVERGE Business Connect Contact Center and Operator solution</li> <li>• UC for Business</li> <li>• UNIVERGE 3C Collaboration Meeting Manager</li> <li>• UNIVERGE UM8700</li> <li>• MTS Call Accounting</li> <li>• uMobility (FMC)</li> <li>• DuVoice Hospitality Middleware</li> <li>• Metropolis Call Accounting</li> <li>• NEC Meeting Center for Audio conferencing, Mass Notification and Emergency Conferencing</li> <li>• Built in call recording, on-demand or automatic</li> <li>• DVS Analytics Encore Call Recording</li> </ul>

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